

DARWIN FREESPIRIT RESORT



LEGEND:

(AM) or **(♿)** AMENITIES

(BB) - BABY BATH

(I) - INTERNET KIOSK

(L) - LAUNDRY

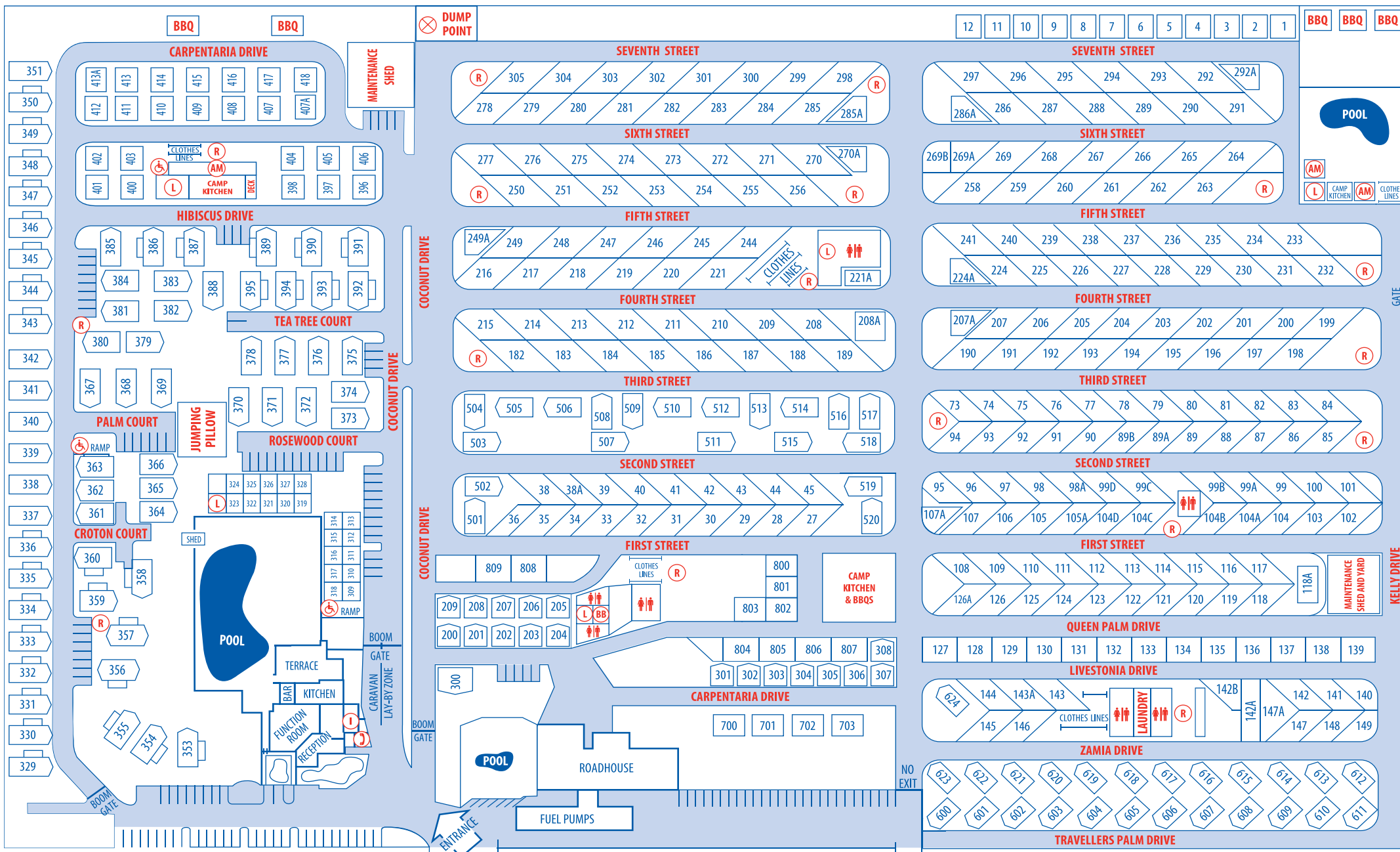
(P) - PUBLIC TELEPHONE

(R) - RUBBISH BINS

(X) - DUMP POINT

(♿) - SPECIAL ACCESS

SPEED LIMIT - 10KMS/HOUR



For any AFTER HOURS CONCERNS please call: **0416 888 094** or LOCAL POLICE on: **08 8993422**. For EMERGENCIES, please call POLICE, FIRE or AMBULANCE on **000**.

Guest Information

T: 08 8935 0888 F: 08 8935 0777 E: fsrd@freespiritresorts.com.au



DarwinFreeSpiritResort
DARWIN • NORTHERN TERRITORY

Welcome – Please Enjoy Your Stay!

The wish of management and staff is for all guests to be able to enjoy a safe, happy, friendly and relaxing stay whilst at the park. Be considerate of others and ensure your site and belongings are kept secure and tidy at all times. Please read the following which applies to all guests, residents or invited guests.

AMENITIES: Are situated throughout the park and are open 24 hours for your convenience. All amenities buildings are shown on the reverse side map. All children under 12 years must be accompanied by an adult and be supervised at all times. Please consider others when using these facilities by leaving them in a neat and tidy condition.

ARRIVAL/CHECK IN: We look forward to welcoming you any time after 2pm on the day of your scheduled arrival.

BABY BATH: See park map for location.

BAR: Our bar is open daily from 3pm till late. In the dry season these hours may be extended from noon. Dress should be clean and tidy, and in the interests of all, please do not wear soiled work clothes. Management reserves the right to refuse service at any time.

BBQ AREAS: There are several FREE BBQ areas provided throughout the park. Please leave area clean after your use.

BICYCLES/SCOOTERS/ROLLERBLADES: These are allowed during daylight hours but guests should observe all the road rules including the wearing of helmets and necessary protective gear. CHILDREN MUST BE SUPERVISED AT ALL TIMES. These items are not to be used in the main entrance/exit area and the main street in the park. An in-house licence is needed for all guests to use & enjoy these items within the property.

BISTRO: Our 'Poolside Bistro' is open for dinner 7 days. In the dry season, June to September, breakfast and bar snacks (between 2pm – 5pm) are also available. Watch for the weekly specials and entertainment program.

BOOM GATE: Please use your boom gate key for entry and exit through the boom gates. These are erected for the safety and security of all guests. Please do not tail through the gate after another vehicle. Failure to comply with this may result in damage to your vehicle and our boom gate. Damage to our boom gate will be the responsibility of the guest.

BUSINESS: We understand that from time to time work may interrupt our guests while on holidays, so to ensure your business needs are met swiftly and efficiently, please visit us in reception for your phone messages/fax/photocopying/mail/internet requirements. Unfortunately messages will not be delivered to guests on site.

CAMP KITCHEN: There are 3 camp kitchens situated within the park for your convenience. Please leave clean after your use. See park map for locations.

COIN CHANGE: Available from reception for phone and laundries. (during reception hours)

DEPARTURE/CHECK OUT: All rooms/sites to be vacated by 10am on the day of your departure. Early departures: should you wish to check out before reception opens, please make alternate arrangements the day before. If you would like to extend your stay (depending on availability) – please do so before 10am.

DISHES: Should be washed in the sinks provided in the camp kitchen and BBQ areas. Please do not use the laundry tubs to wash dishes.

DUMP POINT: See park map for location. Please use our dump point to discard of waste matter from –

porta loos, motor homes or caravan toilets. Please do not empty these in our amenity blocks or ensuites. Please leave clean after your use.

FIRES: No open fires are to be lit at any time.

GENERATORS: The use of generators is not permitted.

INTERNET: Located in the main reception building adjacent to the pay phones. This is a non smoking area and is open from 7am to 9pm. Please also be considerate of others who may be waiting (fees apply). WIFI (wireless hotspots) are also available in our internet kiosks & terrace area.

JUMPING PILLOW: Open 9am to dusk daily. See park map for location. The use of the jumping pillow is for inhouse guests only. Please observe the rules to ensure safe use. Children must be supervised at all times in these areas. Be extra careful when surface is slippery. No footwear is to be worn please.

KIOSK: Located in adjacent roadhouse.

LAUNDRY: There are 6 laundry blocks located throughout the park. It has coin operated washing machines and driers for your use. The laundries are open 24 hours for your convenience. Please do not erect temporary clothes lines on your site/accommodation, they WILL NOT BE PERMITTED. Ironing boards are located in each laundry & some accommodation. Irons are available for hire from reception. Washing powder is available for purchase from reception.

MAIL: Guests expecting to receive mail during their stay please address to: Attn: Guest Name C/- Darwin FreeSpirit Resort PMB 130 Winnellie NT 0822 (please do not address to our PO Box – this is for admin mail only). Mail is delivered – Mon, Wed & Fri.

MESSAGES: Phone messages are listed on the message board in reception.

PARKING: Is allocated for most sites/accommodation (one car space per site/accommodation). Please park your vehicle in this allotted position and not on the roadways. (Boats will only be accepted on site providing they fit and are approved by management). Visitors should park their car in the visitor parking area at the front of the property. No visitor cars are allowed in the park without consent from management.

PETS: Sorry, no pets allowed.

QUIET TIME: Please be respectful of the enjoyment of others within the park by restricting noise from television, music and social gatherings between the hours of 10pm and 8am.

RECEIPTS: Please retain the receipt issued to you on arrival. This validates your length of stay and any bonds/deposits that may be refundable on your departure.

RECEPTION HOURS: 7am – 8pm (7 days). Closed Christmas Day.

REFUND/CANCELLATION: Details of our policy is available at reception. Please be aware that we are unable to refund any monies for late arrivals, early departures or in the event of inclement weather.

RESTAURANTS, BARS, CAFÉ'S: There are plenty of restaurants/bars/cafés in our area. Please see any one of our friendly staff for our local favourites.

RUBBISH: Is collected from the park several times per week. Please assist staff by having your rubbish securely wrapped and placed in bins provided.

SECURITY: Please be wary of security. Lock your cars and your accommodations when you leave them. Management cannot accept responsibility for theft of personal possessions.

SMOKING: Please note that smoking is not permitted in any accommodation or in and around the community areas.

SPECIAL NEEDS: Access friendly shower and toilet facilities are located within the park. See park map for location. Special access accommodation is also available.

SPEED LIMIT: All roads in the park are shared between pedestrian and vehicles. Speed limits are walking pace only.

SPRINKLERS: There is an extensive irrigation system throughout the park. Please do not set up any closer than 1 metre to plant beds or trees. Regrettably management cannot accept responsibility for water damage.

SWIMMING POOL: There are 3 swimming pools for your enjoyment. See park map for locations. Pool hours: 7am to 9pm. Please be aware that there is no life guard on duty. Children must be supervised at all times in these areas. The use of the pool is for guests only. Please observe the rules to ensure safe use. Do not take glass containers of any kind into the pool areas. Remember alcohol and water DO NOT mix – so please no alcohol whilst using pool areas.

TELEPHONES: Public telephones are located outside reception (undercover). They are operated by coin and phone card.

THINGS TO SEE & DO: Our reception staff will be happy to assist with any queries you may have.

TOUR BOOKINGS: Our friendly staff can assist in choosing the best tour & reserve seats for you. Most tours booked through our office, offer a complimentary pick up and drop off service.

Please Note: Darwin FreeSpirit Resort is happy to recommend tour operators and attractions in Darwin that have had no due diligence in relation to the operating practices of these businesses and Darwin FreeSpirit Resort, its Owners, Directors, Employees or Agents shall not be held responsible or liable for any loss, damage or injury sustained by any person availing themselves of the services of those businesses recommended by it.

VERANDAH: Please do not hang laundry on your balcony. For your convenience, a clothes ailer is provided in all accommodation and coin-operated driers are located in the amenities block.

VISITORS: All visitors must be registered on arrival. Guests are also responsible for their visitor's behaviour. Any visitor that stays overnight must be registered prior to staying. (Fees apply).

WATER: Please help us to conserve our planets natural resources by conserving water.

WILDLIFE: As a guest you are welcome to enjoy the opportunities for interaction with our local wildlife. As cute as they may be however, feeding the wildlife can be detrimental to their health. We ask that you not feed any of the animals.

EVACUATION PLAN: Please make yourself familiar with our evacuation plan in case of any unforeseen emergency. In case of emergency, please remain calm and follow instruction from staff. For after hours emergency only, please call 0416 888 094 or 000 in cases relating to FIRE, POLICE or AMBULANCE. Our local police number is 08 8999 3422.

NOT ALLOWED LIST: Our list for the not allowed under any circumstances is as follows: NO ILLEGAL DRUG USE: NO EXCESSIVE USE OF ALCOHOL: NO UNDUE MESS AROUND SITE: NO UNREGISTERED OVERNIGHT GUESTS: NO UNDUE NOISE: NO ACTS OF VIOLENCE OR ABUSE: NO SMOKING IN ACCOMMODATION: NO UNREGISTERED VEHICLES: NO SKATEBOARDS/RIP STIKS OR SIMILAR ITEMS AND NO 'L' PLATE DRIVERS.

**** FAILURE TO COMPLY WITH ANY OF THE ABOVE OR ANY PARK RULES MAY RESULT IN GUEST BEING ASKED TO VACATE & LEAVE THE PROPERTY WITH NO REFUND ISSUED ****

Note: Any caravan/campervan leads connected to our power outlets must be 15 AMP tested and tagged! The use of double adaptors is not allowed!

PLASTIC COVERS, CARPETS OR MATS OUTSIDE TENTS OR CARAVANS ARE NOT PERMITTED ON ANY LAWNED AREA. SHADE CLOTH OR SIMILAR IS WELCOME.

www.darwinfreespiritresort.com.au